



Agricamping Tramonto Rosso S.s.a.  
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## AGRICAMPING “TRAMONTO ROSSO” RULES

The entrance in the camping entails the reception procedures as also the full observance of the following rules.

### INTERNAL RULES:

1. At the arrival time, the guest has the obligation to exhibit his and all the carers identity cards coming to the Agricamping facilities, in order that the Direction staff can proceed with the check-in;
2. Daily guest's entry is subjected to the approval of the Direction and to the payment of the daily amount. If allowed, at their arrival it is required the exhibition of the identity card that will be given back at the specific exiting day. They are obliged to leave the camping at 00.00;
3. Guests are bound to a civil and correct use of the igienical services and also to observe the correct destination of the single gear;
4. Guests are bound to separate the waste and to assign them on the specific recycling area furnished inside the Agricamping facility;
5. Car practicability is not allowed from 13.00 to 14.30 and from 23.00 to 07.30;
6. Pets with leash are allowed in the pitch bringing with them their individual sanitary record book together with the required vaccinations. Pets are not allowed to enter the swimming pool area;
7. Objects found in the camping must be delivered to the Direction;
8. The Direction does not assume any responsibility on money and precious objects' loss, subtraction, destruction and damage not left in safe keeping basis, and also on guests' injuries;
9. Possible damages observed on the structure will be charged directly to the guest implicated.

### RESERVATION RULES:

1. The reservation will be considered effective, based upon the availability of the structure, and after the arrival of the deposit of the 20% in relation to the total period booked, which has to be sent through bank transfer at the following bank code:  
**IBAN: IT 18 U 08491 69450 000060162268**  
**BIC CODE: CCRTIT2TCIV**  
specifying reference name of the person who books and the following period of permanency;
2. The reservation has to be considered binding, therefore the guest is obliged to pay the entire amount even in case of earlier departure or late arrival. Moreover, an earlier arrival does not predict the authorization of an earlier departure;
3. In case of cancellation communicated by a written notice (the day you have sent the email will be considered for the money restitution procedure), within 30 days from the hypothetic start of the period of staying will be given back the entire amount (decreased of €20,00 for the reservation costs). After that term the entire amount sent will be held;
4. In case of lack arrival without previous notice, the pitch will be at the guest's disposal only for more 24 hours from the arrival date;
5. The payment has to be issued the day before leaving. We do not accept bank check's as a payment method.