



Camping Rules

The campsite management welcomes you and reminds you that entering the campsite means accepting and fully complying with the following regulations in order to guarantee everyone a peaceful and pleasant stay.

Internal rules:

1. At the arrival time, the guest has the obligation to exhibit his and all the carers identity cards coming to the Agricamping facilities, in order that the Direction staff can proceed with the check-in;
2. Daily guest's entry is subjected to the approval of the Direction and to the payment of the daily amount. If allowed, at their arrival it is required the exhibition of the identity card that will be given back at the specific exiting day. They are obliged to leave the camping at 00.00;
3. Guests are bound to a civil and correct use of the igienical services and also to observe the correct destination of the single gear;
4. Adults are directly responsible for the behaviour of their children. Children must always be accompanied by an adult to the toilets and be supervised when using the playground and swimming in the pool;
5. Pets are accepted on the pitch and on a leash and must be accompanied by a health booklet with the respective vaccinations. Pets are not allowed in the swimming pool area, in the playground and in the toilets and it is compulsory for whoever leads the dog to remove the dog's faeces and to carry suitable tools to remove them;
6. Guests are bound to separate the waste and to assign them on the specific recycling area furnished inside the Agricamping facility;
7. The Direction does not assume any responsibility on money and precious objects' loss, subtraction, destruction and damage not left in safe keeping basis, and also on guests' injuries;
8. Agricamping Tramonto Rosso is not liable for damage to persons and/or property caused by:
 - conduct of other guests;
 - natural disasters such as hail, thunderstorms, storms, tornadoes, floods, and as a consequence of these, fall of plants and/or branches;
 - any other cause that does not depend on gross negligence or willful misconduct on the part of employees or management;
 - accidents caused to, and between, vehicles and/or things inside the campsite
9. Possible damages observed on the structure will be charged directly to the guest implicated;
10. Please inform the management of any equipment failure or malfunction on the campsite in order to ensure prompt intervention.

Reservation rules:

1. The reservation will be considered effective, based upon the availability of the structure, and after the arrival of the deposit of the 30% in relation to the total period booked;
2. The reservation has to be considered binding, therefore the guest is obliged to pay the entire amount even in case of earlier departure or late arrival. Moreover, an earlier arrival does not predict the authorization of an earlier departure;
3. In case of cancellation communicated by a written notice within 30 days from the hypothetic start of the period of staying will be given back the entire amount, decreased of €20,00 for the reservation costs. After that term the entire amount sent will be held;
4. In case of lack arrival without previous notice, the pitch will be at the guest's disposal only for more 24 hours from the arrival date;
5. The payment has to be issued the day before leaving (we do not accept bank check's as a payment method). The pitch must be checked out by 10:00 am on the day of departure.